

## DO I HAVE TO PAY IF I HOLD A PENSION OR HEALTH CARE CARD?

Health Care Card Holders and Pensioners will be required to pay the 'out of pocket' expenses or 'gap' payments. This is the difference between any Medicare rebate you receive and SKG's private fee.

## DO I HAVE TO PAY IF I HOLD A VETERAN'S CARD?

If you are a Gold Card holder and you are admitted to an authorized DVA (Department of Veterans' Affairs) hospital, DVA should cover the cost of your healthcare.

If you are a White Card holder and DVA authorised your hospital admission, you should not need to make a payment to SKG for our services.

SKG encourages all DVA patients to confirm details of their coverage with DVA prior to being admitted to hospital.

You may incur a fee if DVA does not cover all or part of your procedure. You may also incur a fee for non-Medicare rebateable procedures performed if DVA choose not to cover that procedure.

If you are admitted as a private patient, you are required to pay SKG for any services we provide.



## SKG HOSPITAL LOCATIONS

### HOLLYWOOD

Hollywood Private Hospital  
115 Monash Avenue, Nedlands  
T: 9449 5800 F: 9389 8112

### MT LAWLEY

St John of God Mt Lawley Hospital  
Thirlmere Road, Mt Lawley  
T: 9471 6900 F: 9471 6955

### MURDOCH

St John of God Medical Clinic  
100 Murdoch Drive, Murdoch  
(entrance off Barry Marshall Parade - Gate 1)  
T: 9333 9200 F: 9333 9286

### SUBIACO

St John of God Subiaco Hospital  
12 Salvado Road, Subiaco  
T: 9286 6400 F: 9286 6481

PLEASE VISIT **WWW.SKG.COM.AU** FOR FURTHER INFORMATION.

ALTERNATIVELY, PLEASE CALL THE SKG RADIOLOGY ACCOUNTS DEPARTMENT ON **(08) 9322 4650** TO DISCUSS ANY PAYMENT ISSUES OR CONCERNS.

[www.skg.com.au](http://www.skg.com.au)

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## BILLING GUIDE FOR IN-PATIENTS



## WHY WILL I RECEIVE AN SKG RADIOLOGY ACCOUNT WHEN IN HOSPITAL?

SKG Radiology provides a high quality diagnostic imaging service. Your hospital recognises this and has identified SKG Radiology as their chosen provider.

SKG Radiology is a private radiology practice with a private billing policy. SKG Radiology provides diagnostic imaging using the latest equipment, techniques and highly trained medical professionals. Our fees vary depending on the type of examination or procedure you require.

Your doctor may need you to have some diagnostic tests conducted while you are an in-patient at this hospital. These tests may include X-Ray, Ultrasound, Computed Tomography, Magnetic Resonance Imaging, Nuclear Medicine, Intra-operative, and Interventional Imaging procedures. SKG is the provider of these services in this hospital.

SKG is a private company and is separate from the hospital. Our staff, including our Radiologists, are not employed by the hospital. SKG therefore bills for its services separately. Your hospital will explain this prior to your admission. A useful tip for organising your hospital bills is to keep each statement separate. Each service provider, e.g. SKG, must be paid separately from the hospital.

## HOW DOES SKG RADIOLOGY SET ITS FEES?

The fees charged by SKG reflect the costs required to provide a high quality diagnostic imaging service. SKG Radiology sets its fees for each procedure based on a number of factors.

These factors include:

- the equipment used
- the time taken to perform the service by our highly qualified Radiographers and Sonographers
- the time taken for the Radiologist to perform any Interventional Procedure
- the Radiologist's time to study and report the films
- the complexity of the procedure being performed
- the costs involved in providing emergency and after-hours care 24 hours per day/365 days per year
- the costs involved in regularly updating equipment
- recruiting highly qualified personnel
- other sundry costs that may be involved in a procedure such as catheters, contrast media etc.

## WHEN AND HOW DO I PAY FOR MY SERVICE?

Unless you are an overseas visitor or are uninsured, SKG will send you weekly invoices itemising the examinations that you had at SKG over the course of that week. You are asked to settle the balance of the account within 28 days.

We accept cash, cheque, money order, and provide EFTPOS and credit card facilities at all sites. In addition you can pay online by visiting our website [www.skg.com.au](http://www.skg.com.au) and following the links under Account Payment.

## IF I AM AN OVERSEAS VISITOR OR UNINSURED, HOW DO I PAY?

All overseas visitors and uninsured patients must settle all SKG accounts with full payment before leaving the hospital.

We accept cash, cheque, money order, and provide EFTPOS and credit card facilities at all sites. In addition you can pay online by visiting our website [www.skg.com.au](http://www.skg.com.au) and following the links under Account Payment.

## WILL MY PRIVATE HEALTH INSURANCE COVER MY RADIOLOGY FEES?

Your private health insurer may make a contribution towards your fees for diagnostic imaging, or possibly cover them in full. This depends on both your level of hospital cover and your individual insurance provider.

SKG strongly recommends that you contact your private health insurer prior to your admittance to hospital to find out whether your out-of-pocket expenses for radiology will be covered.

## IF I HAVE PRIVATE HEALTH INSURANCE, HOW DO I PAY FOR MY SERVICE?

Our preference is for you to pay your account directly to SKG Radiology and then claim back from your private health insurer and Medicare.

Patients are encouraged to liaise with an SKG team member concerning any difficulties you may have in settling your bill. We may be able to provide alternative payment arrangements where possible.